

March 18, 2020

Customers and Community Members,

Peoples Trust Company always has the safety and well-being of our employees and customers first in our minds and our hearts. We have been monitoring the COVID-19 developments continuously. Due to the escalating concerns regarding the potential spread of the virus, we have decided to operate our branches utilizing drive up service only, effective Thursday, March 19, 2020. The outside walk-up window at our Kingman St. location in St. Albans will be open as well.

There are certain services that will be available by appointment only at our branches. These services include, but are not limited to safe deposit box access, loan closings, and wire transfers. Please call your local branch at the numbers below for an appointment for any necessary services. Appointments will be limited to weekdays. No Saturday appointments.

If you are applying for a loan, we encourage you to do so online at www.ptcvt.com. Please contact your lender directly to make appointments for any loan paperwork to be picked up/dropped off for loan closings.

If you are a business customer without a key to our night depository, please contact your branch to obtain one.

Our Customer Call Center remains open during regular business hours. Please reach out to a Call Center Representative at (802) 524-2196 with any questions or concerns.

It is important to remember that you still have access to many services at ATMs, with phone banking, online and mobile banking. We also encourage you to use your debit card for purchases or cash withdrawals. If you do not have a debit card, please contact our Call Center and we will order one for you.

As stated, we are continuously monitoring developments and we will keep you posted at www.ptcvt.com.

Thank you for your continued support. As a community, we will get through this.

Peoples Trust Company

For branch appointments:

25 Kingman St, St Albans, VT – (802) 752-1820

Franklin Park West, St Albans, VT – (802) 524-7830

123 First St, Swanton, VT – (802) 868-5935

1 Carmichael St, Essex, VT – (802) 879-4999

1127 Ethan Allen Highway, Georgia, VT – (802) 527-1261

140 Main St, Enosburg Falls, VT – (802) 933-9000

Telephone Banking – 802-524-5054 Toll Free 800-203-9575